

1. I know constructive criticism is good, but I can't think of anything from my visit that could be improved on.

2. The waitress could list the "cakes of the day" as they are not on the menu so customers didn't realise delicious coffee cake was available!

3. I was disappointed to miss the choir - but that was my fault!

4. A milk alternative, gluten free option and a vegan cake would be great.

5. Staff need name badges. I heard the manager reminding staff to introduce themselves but this didn't happen. Badges may help bridge this hesitation.

6. Everything was amazing, friendly faces, lovely children, lovely food and coffee everything was perfect!

7. Consider asking permission of the adults for their photos to be uploaded online.

8. Very attentive service and the opportunity to speak Welsh.

9. The service was excellent. I was greeted in Welsh. The server was polite and helpful. She asked if she could get anything else for us and if we had allergies. She cleared away without being asked. Thank you for the opportunity to let them grow.